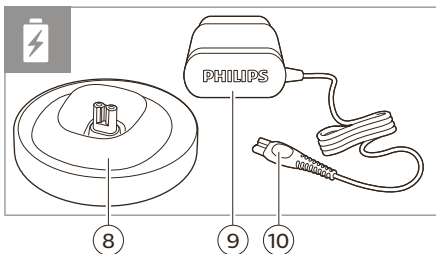
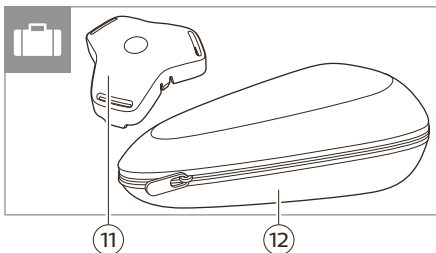
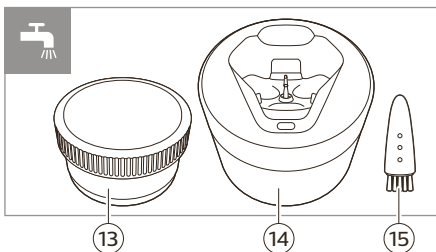
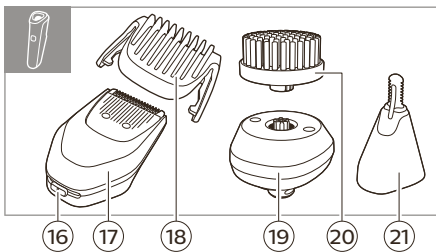
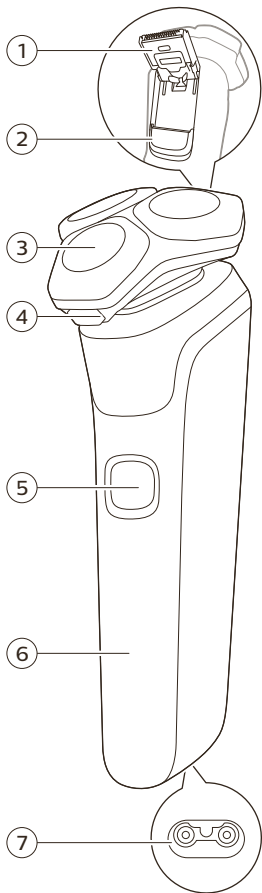


**PHILIPS**

S5000 series



[www.philips.com/support/ifu](http://www.philips.com/support/ifu)



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## Introduction






Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome) or via the app.






## General description

- 1 Pop-up trimmer
- 2 Trimmer release slide
- 3 Shaving unit
- 4 Shaving unit release button
- 5 On/off button
- 6 Handle
- 7 Socket for small plug
- 8 Charging stand
- 9 Supply unit
- 10 Small plug
- 11 Protection cap
- 12 Pouch
- 13 Philips Quick Clean Pod cartridge
- 14 Quick Clean Pod
- 15 Cleaning brush
- 16 Length settings
- 17 Click-on beard styler attachment
- 18 Comb for beard styler attachment
- 19 Attachment holder
- 20 Click-on cleansing brush attachment
- 21 Click-on nose trimmer attachment


Note: The accessories supplied may vary for different products. The box shows the accessories that have been supplied with your appliance.

## What do the icons on my appliance handle mean?

Icon	Behavior	Meaning
	Flashing slowly when you remove the shaver from the Quick Clean Pod during the cleaning program	The cleaning program was interrupted. If you put the shaver back into the Quick Clean Pod within four seconds, the cleaning program resumes automatically.
	Flashing	Clean the shaver in the Quick Clean Pod (see 'How do I use the Quick Clean Pod?'). Clean the attachments under the tap (see 'How do I clean my appliance and the attachments?').
	Lights up continuously	The cleaning program is in progress.
	Flashing quickly when you remove the shaver from the Quick Clean Pod or press the on/off button during the cleaning program	The cleaning program was stopped. If you wish to continue, you need to restart the cleaning cycle by putting the shaver into the Quick Clean Pod and pressing the on/off button.
	Flashing when you press the on/off button	The travel lock is activated (see 'Storage and travel').

Icon	Behavior	Meaning
	Lights up when you pick up the appliance	The number of bars lit up show the remaining battery charge.
	Bottom light flashing orange	The battery is almost empty (see 'How do I charge my appliance?').
	Lights flashing in sequence	The appliance is charging.
	Lights up continuously	The appliance is fully charged.
	Flashing	The appliance must be disconnected from the wall socket before you can switch it on (see 'How do I charge my appliance?').

## What does the icon on my Quick Clean Pod mean?

Icon	Behavior	Meaning
	Becomes visible on the Quick Clean Pod	The Quick Clean Pod Cartridge needs to be replaced (see 'How do I use the Quick Clean Pod?').

## How do I charge my appliance?

Charge the appliance before you use it for the first time and when the bottom light of the battery status indicator flashes orange, indicating that the battery is almost empty.

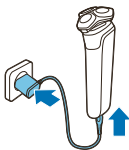
Charging takes approx. 1 hour.

Quick Charge: After approx. 5 minutes of charging, the battery contains enough energy for one shave.

When the appliance is fully charged it has a cordless operating time of up to 60 minutes.

**Note:** You cannot use the appliance while it is charging.

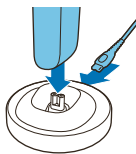
## Charging with the supply unit



- 1 Make sure that the appliance is switched off.
- 2 Insert the small plug into the appliance and put the supply unit in the wall socket.
  - While the appliance is in quick charge mode, the lights of the battery status indicator light up one after the other. After approximately 5 minutes, the bottom light of the battery status indicator flashes. The battery now contains enough energy for one shave.
  - While the appliance charges, first the bottom light of the battery status indicator flashes and then lights up continuously. Next the second light flashes and then lights up continuously, and so on until the appliance is fully charged.
  - When the appliance is fully charged, all three battery indicator lights light up continuously. After approx. 30 minutes, the light goes out automatically.
- 3 After charging, remove the supply unit from the wall socket and pull the small plug out of the appliance.

## Charging in the charging stand (specific models only)

- 1 Make sure the appliance is switched off.



- 2 Put the small plug in the charging stand and put the supply unit in the wall socket.
- 3 Place the appliance in the charging stand.

**Specific models only:** The light ring on the bottom of the charging stand lights up and rotates quickly.

- After approximately 5 minutes, the light ring rotates slower. The battery now contains enough energy for one shave.
  - As the appliance continues to charge, the light ring becomes brighter and rotates slower.
  - When the appliance is fully charged, the light ring lights up fully and stops rotating.
- 4 After charging, remove the supply unit from the wall socket and pull the small plug out of the charging stand.

## 'Unplug for use' symbol



The 'unplug for use' symbol flashes to remind you to disconnect the appliance from the wall socket and remove the small plug from the appliance before you switch it on.

## How do I use my appliance and the attachments?

**Warning:** Always check the appliance and all accessories before use. Do not use the appliance or any accessory if it is damaged, as this may cause injury. Always replace a damaged part with one of the original type.

**Note:** This appliance is waterproof. It is suitable for use in the bath or shower and for cleaning under



the tap. For safety reasons, the appliance can therefore only be used without cord.

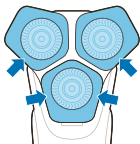
## Shaving

You can use this appliance either wet or dry, or even under the shower. For a wet shave, apply some water and shaving foam or gel to your skin and rinse the shaving heads under the tap with warm water before following the steps below.

- 1 Switch on the appliance.
- 2 Move the shaving heads over your skin in circular movements to catch all hairs growing in different directions. Make sure each shaving head is fully in contact with the skin. Exert gentle pressure for a close, comfortable shave.

Note: Do not press too hard, as this can cause skin irritation.

Note: If you are shaving with gel or foam, rinse the shaving unit regularly during your shave to ensure that it continues to glide smoothly over your skin.



- 3 Use the narrow sides of the shaving unit to shave in hard-to-reach areas such as along your jawline and under your nose.
- 4 Switch off and clean the appliance after each use.

Note: Make sure you rinse all foam or shaving gel off the appliance.

### Skin adaptation period

Your first shaves may not bring you the result you expect and your skin may even become slightly irritated. This is normal. Your skin and beard need time to adapt to any new shaving system. To allow your skin to adapt to this new appliance, we advise you to shave regularly (at least 3 times a week) and exclusively with this appliance for a period of 3 weeks.

### Cleaning reminder

When you switch off the appliance, the cleaning reminder flashes to remind you to clean the appliance.

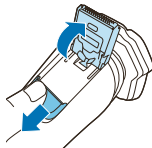


- Clean the appliance and attachments after each use to prevent clogging and damage (see 'How do I clean my appliance and the attachments?').
- Clean the shaving heads thoroughly once a month or when the appliance does not shave as well as it used to (see 'Thorough cleaning').

### Trimming

You can use the trimmer to groom your sideburns and moustache.

- 1 Push the trimmer release slide downwards to open the trimmer.
- 2 Switch on the appliance.





- 3 Hold the trimmer perpendicular to the skin and move the appliance downwards while you exert gentle pressure.
- 4 You can also use the trimmer under your nose.
- 5 Switch off the appliance and clean the trimmer after each use to prevent clogging and damage (see 'How do I clean my appliance and the attachments?').
- 6 Close the trimmer.

### Using the click-on attachments

Note: The accessories supplied may vary for different products. The box shows the accessories that have been supplied with your product.

#### Using the beard styler attachment with comb

You can use the beard styler attachment with the comb attached to style your beard at one fixed setting or at different length settings. You can also use it to pre-trim any long hairs before shaving for a more comfortable shave.

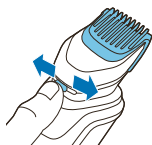
The hair length settings on the beard styler attachment correspond to the remaining hair length after cutting and range from 1 to 5 mm.

- 1 Twist the shaving head or other attachment to remove it from the handle and press the beard styler attachment onto the handle.

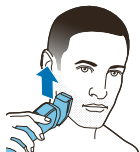




- Slide the comb straight into the guiding grooves on both sides of the beard styler attachment.



- Press the length selector and then push it to the left or right to select the desired hair length setting.
- Switch on the appliance.

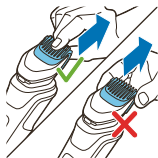


- Move the appliance upwards while you exert gentle pressure. Make sure the front of the comb is in full contact with the skin.
- Switch off the appliance and clean the attachment after use.

Using the beard styler attachment without comb

You can use the beard styler attachment without the comb to contour your beard, moustache, sideburns or neckline to a length of 0.5 mm.

You can use the beard styler attachment with the comb attached to style your beard at one fixed setting or at different length settings. You can also use it to pre-trim any long hairs before shaving for a more comfortable shave.



- Pull the comb off the beard styler attachment.

Note: Grab the comb in the center to pull it off the beard styler attachment. Do not pull at the sides of the comb.

- Switch on the appliance.



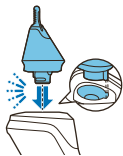
- 3 Hold the beard styler attachment perpendicular to the skin and move the appliance downwards while you exert gentle pressure.
- 4 Switch off the appliance and clean the attachment after use.

#### Using the nose/ear trimmer attachment

You can use the nose/ear trimmer attachment to trim your nose and/or ear hair.

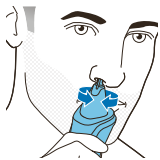
#### Trimming nose hair

Make sure both the nose/ear trimmer attachment and nasal passages are clean before trimming.



- 1 Twist the shaving head or other attachment to remove it from the handle and press the nose/ear hair trimmer onto the handle.
- 2 Switch on the appliance.
- 3 Carefully insert the trimming head into one of your nostrils.

Do not insert the attachment more than 0.5 cm into your nostrils.



- 4 Slowly move the trimming head around inside each nostril, making sure the side of the tip is held firmly against the skin. This reduces the tickling effect that can occur.
- 5 Switch off the appliance and clean the attachment after use.

Dried nasal mucus can block the cutting element, preventing the appliance from switching on. If the cutting element is blocked, clean the attachment (see 'How do I clean my appliance and the attachments?').

#### Trimming ear hair

Make sure your outer ear channels are clean and free from wax.

- 1 Switch on the appliance.

- 2 Slowly move the trimming head along the rim of the ear to remove hairs that stick out beyond the rim.
- 3 Carefully insert the trimming head into the outer ear channel.

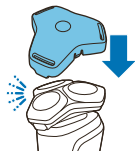
Do not insert the trimming head more than 0.5 cm into your ear channel, as this could damage the eardrum.



- 4 Slowly turn the trimming head around to remove all unwanted hairs from your outer ear channel.
- 5 Switch off the appliance and clean the attachment after use.

#### Storage and travel

Note: We advise you to let the appliance and its attachments dry before you store them for the next use.



- Put the protection cap (if supplied) on the shaver to protect it from dirt accumulation.
- Store the appliance in the pouch (if supplied).
- Alternatively, store the appliance on the charging stand (if supplied) or in the Philips Quick Clean Pod (if supplied).

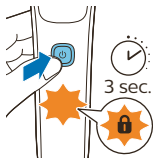
#### Travel lock

You can lock the shaver when you are going to travel to prevent it from switching on accidentally.

Press the on/off button for 3 seconds to use the travel lock mode.

When the travel lock is activated, the travel lock symbol flashes.

Press the on/off button for 3 seconds.





Once the travel lock is deactivated, the appliance switches on automatically.

**Note:** The shaver unlocks automatically when it is connected to a wall socket.

## How do I clean my appliance and the attachments?

Clean the appliance and the attachments after each use for optimal performance.

### Cleaning the shaver under the tap

Clean the shaver after each use to prevent clogging and damage.

**Never dry the shaving unit with a towel or tissue, as this may damage the shaving heads.**

**While rinsing the shaving unit, water may drip out of the base of the shaver. This is a normal occurrence.**



- 1 Switch on the shaver.
- 2 Rinse the shaving unit under a warm tap.



- 3 Switch off the shaver. Press the release button to open the shaving unit.



**4** Rinse the hair chamber under a warm tap.



**5** Rinse the shaving head holder under a warm tap.

**6** Carefully shake off excess water and let the shaving head holder air-dry completely.



**7** Close the shaving unit.

## Thorough cleaning

We advise you to clean the shaving heads thoroughly once a month or when the shaver does not shave as well as it used to.

- 1** Make sure that the appliance is switched off and disconnected from the wall socket.
- 2** Press the release buttons on the shaving unit and pull the shaving head holder off the shaving unit.

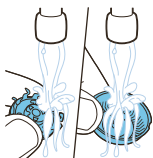




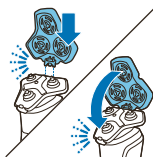


- 3 Rinse the hair chamber and shaving head holder under the tap.
- 4 Remove the shaving heads. For detailed instructions, see 'How do I replace the shaving heads?.'

Note: Do not clean more than one cutter and guard at a time, since they are all matching sets. If you accidentally put a cutter in the wrong shaving guard, it may take several weeks before optimal shaving performance is restored.



- 5 Clean the cutter and guard under the tap.
- 6 Shake off excess water.
- 7 Put the shaving heads back into the shaving unit. For detailed instructions, see 'How do I replace the shaving heads?.'

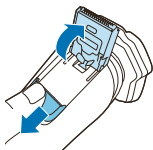


- 8 Insert the hinge of the shaving head holder into the slot in the top of the shaving unit and close the shaving unit.

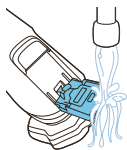
## Cleaning the pop-up trimmer

Clean the trimmer after each use to prevent clogging and damage.

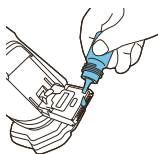
**Never dry the trimmer teeth with a towel or tissue, as this may damage the trimmer teeth.**



- 1 Make sure that the appliance is switched off and disconnected from the wall socket.
- 2 Push the trimmer release slide down to open the pop-up trimmer.



- 3 Switch on the appliance and rinse the pop-up trimmer with warm water.
- 4 After cleaning, switch off the appliance.
- 5 Carefully shake off excess water and let the pop-up trimmer air dry.
- 6 Close the trimmer.



Tip: For optimal performance, lubricate the teeth of the pop-up trimmer with a drop of mineral oil every six months (oil not included).

## Cleaning the click-on attachments

Never dry the trimmer or beard styler attachments with a towel or tissue, as this may damage the trimming teeth.

The accessories supplied may vary for different products. The box shows the accessories that have been supplied with your product.

Clean the click-on attachments after each use for optimal performance.

- 1 Make sure that the appliance is switched off.
- 2 Twist the attachment to remove it from the handle.

Pull the cleansing brush head straight off of the attachment holder.

- 3 Clean the parts thoroughly with warm water. Use soap only on the cleansing brush attachment.



Tip: If rinsing the nose/ear trimmer attachment under the tap is not sufficient, press the attachment onto handle and immerse the trimming head in a glass with warm water for a few minutes. Then switch on the appliance and rinse it under the tap.

- 4 Carefully shake off excess water from the beard styler, combs and nose/ear trimmer attachments and let them air dry completely.

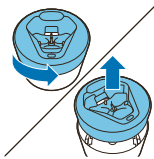
Dry the cleansing brush attachment with a towel.

**Never dry the cutting unit with a towel or tissue, as this may damage the trimming teeth.**

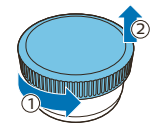
Tip: For optimal performance, lubricate the teeth of the beard styler attachment with a drop of sewing machine oil regularly.

## How do I use the Quick Clean Pod?

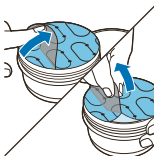
### Preparing the Quick Clean Pod for use



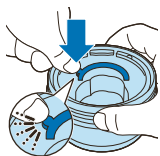
- 1 Twist and remove the top of the Quick Clean Pod.



- 2 Twist the lid off of the Quick Clean Pod Cartridge.



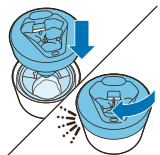
- 3 Lift the tab on the seal and pull it by the corner to remove the seal from the Quick Clean Pod Cartridge.



- 4 Press the small circular piece on the handle of the Quick Clean Pod Cartridge to break the snap hook on the handle.



- 5 Place the Quick Clean Pod Cartridge into the Quick Clean Pod.



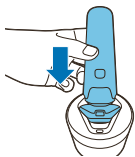
- 6 Put the top of the Quick Clean Pod back onto the base and turn it clockwise until you hear a click.

**Do not tilt the Quick Clean Pod to prevent leakage.**



## Using the Quick Clean Pod

Note: If you use the shaver with shaving foam, shaving gel or pre-shave products, thoroughly rinse the shaving heads before you use the Quick Clean Pod (see 'How do I clean my appliance and the attachments?').



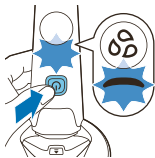
**Always shake excess water off the shaver before you place it in the Quick Clean Pod.**

- 1 Place the shaver upside down into the Quick Clean Pod. The shaver automatically detects that it is in the Quick Clean Pod.
- 2 Switch on the shaver to start the cleaning program.

Each cleaning program takes approximately one minute. During the cleaning program the cleaning symbol lights up continuously and the blue icon pulses.

The shaver handle vibrates twice quickly when the cleaning program is finished.

- 3 Let the shaver air-dry completely in the Quick Clean Pod before storing it.

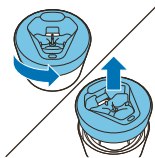


## Replacing the Quick Clean Pod Cartridge

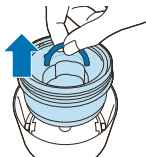


Replace the Quick Clean Pod Cartridge immediately when the cartridge replacement icon on the Quick Clean Pod becomes visible or follow the table below.

Frequency of use	Cycles	When to replace the Quick Clean Pod Cartridge
Every day	About 30	Every month
A few times per week	About 20	Every 2 months
Every week	About 13	Every 3 months
Every month	About 3	Every 3 months



- 1 Twist and remove the top of the Quick Clean Pod.



- 2 Lift the Quick Clean Pod Cartridge out of the Quick Clean Pod by the handle.



- 3 Pour any remaining fluid down a drain and recycle the empty cartridge in accordance with local waste regulations.



- 4 Place a new Quick Clean Pod Cartridge into the Quick Clean Pod (see 'Preparing the Quick Clean Pod for use').

Scan the QR code to the left or visit [www.philips.com/cleaning-cartridge](http://www.philips.com/cleaning-cartridge) to order replacement Quick Clean Pod Cartridges.

## How do I replace the shaving heads?

For maximum shaving performance, we advise you to replace the shaving heads every two years.

Replace damaged shaving heads immediately.

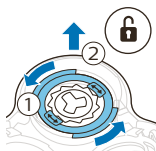
Always replace the shaving heads with original Philips shaving heads (see 'Ordering accessories').

### Replacing the shaving heads

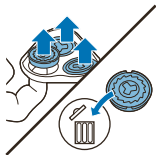
- 1 Switch off the shaver.



- 2 Press the release buttons on the shaving unit and pull the shaving head holder off the shaving unit.



- 3 Turn the retaining rings anticlockwise and remove them. Place them aside in a safe place.

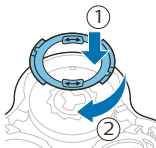


- 4 Remove the shaving heads from the shaving head holder.

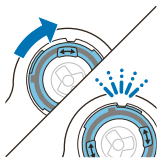
Discard the used shaving heads immediately to avoid mixing them with the new shaving heads.



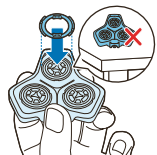
- 5 Place new shaving heads in the holder.



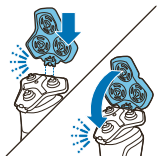
- 6 Place the retaining rings back onto the shaving heads and turn them clockwise to reattach the retaining ring.



- Each retaining ring has two recesses that fit exactly into the projections of the shaving head holder. Turn the ring clockwise until you hear a click to indicate that the ring is fixed.



Note: Hold the shaving head holder in your hand when you reinsert the shaving heads and reattach the retaining rings. Do not place the shaving head holder on a surface, as this may cause damage to the shaving heads.



- 7 Insert the hinge of the shaving head holder into the slot in the top of the shaving unit and close the shaving unit.

## Support

### Ordering accessories

To buy accessories or spare parts, visit [www.philips.com/parts-and-accessories](http://www.philips.com/parts-and-accessories) or go to your Philips dealer. You can also contact the Philips Consumer Care Center in your country (see the international warranty leaflet for contact details).

The following accessories and spare parts are available:

- SH71 replacement Philips shaving heads
- CC12 Philips Quick Clean Pod Cartridge 2-pack
- CC13 Philips Quick Clean Pod Cartridge 3-pack
- CC16 Philips Quick Clean Pod Cartridge 6-pack

Note: The availability of the accessories may differ by country.



## Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit [www.philips.com/support](http://www.philips.com/support) for a list of frequently asked questions or contact the Consumer Care Center in your country.

### Shaver

Problem	Possible cause	Solution
The appliance does not work when I press the on/off button.	The appliance is still attached to the wall socket. For safety reasons, the appliance can only be used without cord.	Unplug the appliance and press the on/off button to switch on the appliance.
	The rechargeable battery is empty.	Recharge the battery.
	The travel lock is activated.	Press the on/off button for 3 seconds to deactivate the travel lock.
	The shaving unit is soiled or damaged to such an extent that the motor cannot run.	Clean the shaving heads thoroughly or replace them.
The appliance does not shave as well as it used to.	The shaving heads are damaged or worn.	Replace the shaving heads.
	Hairs or dirt obstruct the shaving heads.	Clean the shaving heads thoroughly.

Problem	Possible cause	Solution
Water is leaking from the bottom of the appliance.	During cleaning, water may collect between the inner body and the outer shell of the appliance.	This is normal and not dangerous because all electronics are enclosed in a sealed power unit inside the appliance.

## Philips Quick Clean Pod

Problem	Possible cause	Solution
My shaver isn't clean after using the Philips Quick Clean Pod.	You removed the shaver before the cleaning program was finished.	Leave the shaver in the Philips Quick Clean Pod for the full cleaning program. Each cleaning program takes approximately 1 minute. The cleaning icon goes out when the cleaning program is finished.
	The Philips Quick Clean Pod Cartridge needs to be replaced.	Replace the Philips Quick Clean Pod Cartridge.
	The Philips Quick Clean Pod is tilted.	Place the Philips Quick Clean Pod on a flat surface.
My Philips Quick Clean Pod does not switch on.	The Philips Quick Clean Pod is powered by the motor of the shaver.	Place the shaver into the Philips Quick Clean Pod. Switch on the shaver.
	The shaver is connected to the wall socket.	Disconnect the shaver from the supply unit.
	The shaver battery is empty.	Charge the shaver before using the Philips Quick Clean Pod.

My Philips Quick Clean Pod is overflowing.

You regularly use the Philips Quick Clean Pod after rinsing the shaver but not shaking off excess water.

Shake off excess water after rinsing the shaving heads each time before putting the shaver into the Philips Quick Clean Pod.

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You shaved with shaving gel or foam and did not rinse the shaver before using the Philips Quick Clean Pod.

Rinse the shaving heads thoroughly before using the Philips Quick Clean Pod (see 'Using the Quick Clean Pod').

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